



Letter from the President

Dear Northern Nevada Claims Association Members,



I wish to thank each and every one of you for your continued support! We look to strengthen the association even more in the coming year and provide valuable education and resources to our membership. Our board is working diligently to put together some great events.

PRESIDENT
Holly Barlow

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Laura Brower

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Holly Barlow

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Ron Allen
Michael Bussio
Paul Camacho
Toni De La Fuente
Tara Kemen
Michelle Santos

As we wish outgoing board member Bryant Bourgeau the best in his new job in Northern California, we welcome his replacement, Michelle Santos. We also thank outgoing board member Jon Aronson for his help and thank Paul Camacho for graciously stepping in to replace him. Remember, if you have an idea or want to help, feel free to let one of us know.

Last year we added a winter event that will hopefully become an annual tradition as it once was – the Holiday Party! The party was held in the Poolside Terrace at John Ascuaga's Nugget. With great food, prizes and live music provided by Negative Pressure; everyone seemed to have a great time. Thanks to all that attended and donated prizes – the party was a success and we look forward to seeing you all (and more) at the Holiday Party this coming December!

In January, rather than have a speaker, we held our first ever Member Roundtable Workshop to get feedback from the membership on topics such as future speakers, education and training, and networking. We received great ideas and suggestions and are putting many of them in action. This is your association and your input is vital to the sustenance and growth of our membership.

Our February Lunch & Learn was on Air Quality and Environmental Concerns. It was presented by Charlene Albee, Environmental Engineer for Washoe County. The sponsor was: [Guardian Environmental](#).

Upcoming Events

[Lunch & Learns](#)

Other Links of Interest

[Nevada Department of Insurance](#)

[NWS Storm Predictor](#)

[Real-Time National Weather Service Hurricane Forecasts](#)

[Real-Time Earthquake Info for NV and CA](#)

[Catastrophes: Insurance Issues](#)

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In March we learned about Building Permits from Mark Meranda, City of Sparks Building Director.

The April presentation was on Smart Meters by Chris Jones of NV Energy and was sponsored by [JM Environmental, Inc.](#)

Our May Lunch and Learn was on Product Liability by Dr. Jason Viggato, Rimkus Consulting Group, Inc., and was sponsored by [ServiceMaster 1st Response](#)

Please join us for our first After-Hours mixer on May 17, 5pm —7pm at Sierra Gold, 680 South Meadows Parkway, Reno ([map](#)). Admission is FREE, but please [RSVP Online](#) or call Michelle Santos at 775.424.3200 to RSVP.

Our June Lunch & Learn will be on Fire Investigations, presented by Dave Rubens and Terry Taylor. Please note the change of location for this luncheon only: It will be generously hosted and sponsored by the newly renovated [Residence Inn by Marriott](#), 9845 Gateway Drive, Reno. [RSVP Online](#) or call (775) 333-5967 to reserve by Tuesday, June 5, 2012.

July 12 will be our Annual Membership Barbeque lunch at the Pagoda Pavillion at Rancho San Rafael park. Members are FREE and can set up a table to share info about their company, so please [renew your membership](#) by June 30.

Also note on your calendar that this year's Golf Tournament will be on August 3, and the Bowling Tournament will be on October 18 from 3:00-5:00PM and will have a Halloween theme.

The Nevada Claims Resource Guide and Membership Directory is now available at [nevadaclaims.org](#).

We would not exist without the support and dedication and participation of our membership and event attendees. Here's to continued success through 2012 and beyond!

Holly Barlow
CIG/Nevada Capital
President, Nevada Claims Association, Northern

Insurance Fraud Newsletter

For 15 years, Zalma's Insurance Fraud Letter (ZIFL) has published news for those involved in reducing the effect of insurance fraud. You can find the latest issues and read them for free [here](#).

Daniel Day-Lewis Backs Out Of Film About Insurance

Adjuster After Spending Five Hours Researching Role

Academy Award-winning actor Daniel Day-Lewis, known for his intense, thorough research into film roles he accepts, has reportedly dropped out of an upcoming film about an insurance claims adjuster after he spent just over half a day researching the role. Day-Lewis said, in part: "The script is good, the crew are good. Just spending an entire day with (the claims adjuster) either yelling at people on the phone or getting yelled at by people on the phone, it just was too much. I don't know how these people do it. I'd rather play a customer service rep than one of these poor bastards."

Lewis, who once spent months immersed as a cobbler in Italy preparing for a character, confirmed that his time with the unnamed adjuster was the shortest amount of time he'd ever spent researching a role. His statement concluded, "I'd rather spend 10 years working in the heat on some oil rig, like I did before doing 'There Will Be Blood,' for which I won my second Oscar, than deal with people on their auto accident. Never again. By God, never again." [more...](#)

Monthly Lunch & Learns

We hope to see you all at our [Lunch & Learns](#) on the first Thursday of each month (except July, September, and December) at the South Valleys Library at 15650A Wedge Parkway, Reno ([map](#)).

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Nevada Claims Association Mission Statement

The object of the Association shall be to guide the activities of insurance adjusters in Nevada in such a way as to maintain the dignity of the profession; to establish standards of conduct and technical abilities; to encourage cooperation and foster cordial relations among them; to improve adjusting methods; to encourage educational efforts in all subjects relating to adjusting and to promote the general welfare of the insurance business.

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